



Dear glerups fan, MANY THANKS for your order.

We hope you enjoy your new pair of slippers. Over the years we have found the perfect mix of wool to give your glerups a long life. We use Gotland wool from Denmark with ZQ Lambswool from New Zealand, all of which lives up to the highest standards for uniform quality and animal welfare.

Your glerups can be worn all year round. The wool keeps you warm in the cold and cool in the heat – exactly as it does on the sheep. Pampering you, your feet and nature.

Please share your experiences with us #myglerups #glerups.

Happy greetings  
Team glerups – our passion is felt.



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# Return form

**TO MAKE YOUR EXCHANGE/RETURN AS SIMPLE AS POSSIBLE, WE WOULD LIKE TO DRAW YOUR ATTENTION TO THE FOLLOWING:**

- At glerups we offer you a 30-day exchange/return guarantee.
- Items must be returned unworn and undamaged in their original packaging and with the enclosed return form.
- Customers can expect processing time of up to 7 working days from receipt of returned packages.
- Please send your return to:  
Glerups New Zealand Ltd.  
Victoria Street, Level 2  
Christchurch Central  
8013 Christchurch  
New Zealand

FIRST NAME:

SURNAME:

ORDER NO.:

RETURN:

MODEL:

SIZE:

RETURN AND EXCHANGE:

## REFUND OF MONEY

The purchase price will be refunded to the payment card used at the time of purchase within a few business days and no later than 30 days after glerups has received and approved the returned item. You will receive a credit note by email as soon as the money has been refunded.

## GENERAL

You are always welcome to contact us by phone on:  
021 453 784 or at [glerups@glerups.co.nz](mailto:glerups@glerups.co.nz)  
We are open Monday - Friday: 8.30am - 5pm.